

**Green Mountain Care Board** 89 Main Street Montpelier, VT 05620 [phone] 802-828-2177 www.gmcboard.vermont.gov

Cornelius Hogan Jessica Holmes, PhD Robin Lunge, JD, MHCDS Susan Barrett, JD, Executive Director

## **DELIVERED ELECTRONICALLY**

January 23, 2017

Spencer Knapp, Esq. University of Vermont Medical Center 111 Colchester Ave. Burlington, VT 05401

RE: Docket No. GMCB-001-17con-16con, Proposed Replacement of Electronic Health Record, Project Cost: \$112.4 million

## Dear Spencer:

Thank you for the application for the above referenced project. The information requested below is needed to complete our review. Please respond to the following:

- 1. Identify how much of the \$15.2 million dollar line item is for data conversion.
- 2. Provide the data conversion plan for each of the 20 legacy systems. Include all policies, procedures, cleaning and mapping of data and long term archiving of that data for HIPAA compliance into new systems or backup solution.
- 3. Provide a data integration plan for the 20 legacy systems. Include new interfaces that may need to be developed for both existing and new network connections. The plan should include timelines for integration or sun setting, associated risks and costs.
- 4. Provide the definition of PRISM resources and the cost for such resources outside of the \$11.8 million dollar line item for UVMHN internal staff.
- 5. Explain the need for custom training of \$2.8 million of the total cost of ownership (TCO) when the application indicates that UVMHN is buying a COTS product.
- 6. Explain in detail what is required including cost, to update all standard operating procedures (SOPs) at all four sites for the Joint Commission.
- 7. Provide the contract with EPIC specific to rights of use and fees associated with data.
- 8. Provide a summary of your organizational change management approach for this implementation. Identify the groups of stakeholders and roles associated with implementation at each facility.



9. Identify the most recent annual capital and operating costs (specify the 12-month period) of the current electronic health record system for each facility involved in the proposed project.

In responding, restate the question in bold font and respond in unbolded font. Send the original and two hard copies (three-hole punch one hard copy) with a Verification Under Oath to my attention at the Green Mountain Care Board, 89 Main Street, Montpelier, Vermont 05620, and an electronic copy to me at <a href="mailto:donna.jerry@vermont.gov">donna.jerry@vermont.gov</a>.

If you have any questions, please do not hesitate to contact me at 802-828-2918.

Sincerely,

<u>s/ Donna Jerry</u>Donna JerrySenior Health Policy Analyst

cc. The Office of the Health Care Advocate

